



# Sublime Website Design

## How to use this Acceptable Use Policy

### Sublime Website Design AUP

In order to provide a professional service, we have set up a few guidelines for users of our service. Some of these guidelines may seem strict, but they ensure a safe, functional, and trusted environment for all our customers to publish their information on the Web.

Many of our competitors do not require their customers to comply with these guidelines. If any of our potential customers are unwilling or unable to comply with these guidelines, we respectfully invite them to visit one of our competitors.

#### Web and FTP Site Content Policies:

We do not allow any of the following content to be published on any of our servers:

- Content of a pornographic, sexually explicit, or adult nature.
- Content of an illegal nature (including copyrighted material).
- Pirated software sites Hate sites or content that could be reasonably considered as slanderous or libellous Sublime Website Design representatives will decide upon content that is questionable regarding any of the aforementioned criteria.
- Users posting any of the above content on their sites may have their Web and/or incoming anonymous FTP services temporarily suspended. They will then be contacted by Sublime Website Design and given the opportunity to remove the content in question before having their services reinstated. A repeated offense may cause cancellation of service without refund of any fees.

#### Email Usage Policies:

Sublime Website Design does not support unsolicited email messages sent by users of our system (also known as junk email or SPAM). Users sending unsolicited email messages from our system will have all of their services temporarily suspended. They will then be contacted by Sublime Website Design and informed of the suspension before having their services reinstated. A repeated offense may cause cancellation of service without refund of any fees. Sublime Website Design does not allow any hosting account to give out free or paid email hosting on a public level. Reseller accounts are exempt from this, however spam guidelines still apply. It is up to the reseller to monitor and control outgoing junk email/spam.

#### Illegal Activities:

Customers caught using our system for illegal activities, including but not limited to breaking into remote systems, credit card fraud, theft, vandalism, threats, or

violence, will have their accounts immediately cancelled without refund of any fees.

**Right To Refuse Service:**

Sublime Website Design reserves the right to refuse service to anyone for any reason. We enforce this policy to ensure a professional environment for the users of our system. This includes any programs, such as CGI programs that are using excessive amounts of system resources. Excessive amounts is defined as any amount that results in substantial degradation of server performance. Sublime Website Design is the sole determinant of what constitutes degraded server performance. On some occasions, we allow heavy usage depending on the situation. However, additional fees may apply.